

TEAMBUILDING WITH EMOTIONAL INTELLIGENCE:

Building a Better Business By Building A Better Team

by

Scott Warrick, JD, MLHR, SPHR

Human Resource Consulting, Employment Law & Training Services

(614) 367-0842: Office ♣ (614) 738-8317: Cell

www.scottwarrick.com

- ❖ What EXACTLY IS “TRUST”?
- ❖ Why Is EMOTIONAL INTELLIGENCE Absolutely Vital to “TEAMBUILDING”?
- ❖ Why Is “CONFLICT” Important In Building A “TEAM”?
- ❖ What Are “BOMBS” & “REWARDS” ... And How Do They Affect Communication & Trust?
- ❖ What Are “ANTS” And How Do They Destroy TRUST?
- ❖ Why Does “SPEED” Go Down And “COST” Go Up When We Lack TRUST?
- ❖ How Does An Organization Keep Everyone FOCUSED ON ITS GOAL?
- ❖ What ROLES Do Employees and Management REALLY Play?
- ❖ What SPECIFIC STEPS Must Managers Follow To BUILD RELATIONSHIPS And TRUST Within The Organization?
- ❖ What Is A “REVENUE TO PROFIT RATIO” ... And Why Is It VITAL For All Employees To Understand?
- ❖ How Did Heinz Frozen Foods Boost Its Production From 83% to 92% Efficiency in just 10 MONTHS?

... and MUCH, MUCH more!

Join Scott as he walks you through the basic steps of TEAMBUILDING, and how that results in a more efficient and productive work environment in his own practical, entertaining and humorous style. Scott will not only outline a process for you to follow in his unique "rubber hits the road" approach, but he will tell you how to use this information IMMEDIATELY!



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(614) 367-0842 Office ♣ (614) 738-8317 Cell ♣ (614) 367-1044 FAX

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CEO Magazine's 2008 Human Resources "Superstar"

Nationally Certified Emotional Intelligence Instructor

2008, 2007, 2006 and 2003 SHRM National Diversity Conference Presenter

- ❖ **PREVENTING Employee Problems from happening and**
- ❖ **Training Managers and Employees ON-SITE in over 40 topics**

Scott travels the country presenting his revolutionary "**Tolerance & Diversity for White Guys ... And Other Human Beings,**" which focuses on the **BASIC SKILLS** needed to combat workplace bullying and harassment. Scott's program teaches the importance of becoming an Emotionally Intelligent Communicator, which leads to a more tolerant workforce between managers and employees, men and women, odd people and "more odd" people and so on.

Scott's academic background and awards include:

- Masters degree in Labor and Human Resources: The Ohio State University
- Capital University College of Law (Class Valedictorian (1st out of 233))
- The Human Resource Association of Central Ohio's Linda Kerns Award for Outstanding Creativity in the Field of Human Resource Management and the Ohio State Human Resource Council's David Prize for Creativity in Human Resource Management

Solving Employee Problems BEFORE They Happen!