

DEVELOPING YOUR EMOTIONAL INTELLIGENCE: A DEEP DIVE UNDERSTANDING

by

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- What does it **REALLY** mean to be “**EMOTIONALLY INTELLIGENT**”?
- Why is “**EMOTIONAL INTELLIGENCE**” more critical to your success than your IQ or your degrees?
- Why is “**EMOTIONAL INTELLIGENCE**” the single most important factor that **ANY LEADER** must possess?
- Exactly **HOW** do you build your Emotional Intelligence?
- What **SPECIFIC** factors make up your Emotional Intelligence?
- How do you your **MEASURE** and then **IMPROVE** a person’s level of “Emotional Intelligence”?
- What EI Factors do most leaders **COMMONLY LACK**?
- Why is **EMOTIONAL INTELLIGENCE** critical to your “**TEAMBUILDING**,” “**CUSTOMER SERVICE**,” “**PRODUCTION**” and everything else you do?
- What are the **7 COMMON PITFALLS** of Emotional Children?
- Why are Emotional Children **BIGOTS**?
- What **STYLE OF COMMUNICATION** do Emotional Children typically use ... and why does it always lead to disaster?
- What does it mean to be **MINDBLIND**?
- How do you build your **EMPATHY**?
- How did a lack of Emotional Intelligence lead to the fall of Kodak?
- How do Emotionally Intelligent supervisors foster **HIGH MOTIVATION**, **HIGH MORALE** and **HIGH PRODUCTION** in your employees ... and how can you **MEASURE** that?

... AND MUCH, MUCH MORE!

Join Scott Warrick, one of Ohio’s most popular speakers, as he shows you what it really means to be **EMOTIONALLY INTELLIGENT** person. Scott will show you how to improve your level EI in his own unique, practical and humorous style. Scott will not only inform you of these important skills, but he will use his 40 years of Human Resource Management experience to tell you how to use this information **IMMEDIATELY!**

LEARNING POINTS

In this session you will learn...

- What is really means to be Emotionally Intelligent.
- What the Six Common Pitfalls are of LOW EMOTIONAL INTELLIGENCE.
- Why increasing your level of Emotional Intelligence is critical for your success and happiness.

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Scott Warrick, JD, MLHR, CEQC, SHRM-SCP (www.scottwarrick.com) is both a practicing Employment Law Attorney and Human Resource Professional with 40 years of hands-on experience. Scott uses his unique background to help organizations get where they want to go, which includes coaching and training managers and employees in his own unique, practical, entertaining and humorous style.

Scott Trains Managers & Employees ON-SITE in over 50 topics, all of which can be customized **FOR YOU!**

LET SCOTT DESIGN A PROGRAM FOR YOU!

Scott combines the areas of law and human resources to help organizations in “Solving Employee Problems **BEFORE** They Start.” Scott’s goal is **NOT** to win lawsuits. Instead, Scott’s goal is to **PREVENT THEM** while improving **EMPLOYEE MORALE**.

Scott is also a best-selling author. His first book, **Solve Employee Problems Before They Start: Resolving Conflict in the Real World**, is a #1 Best Seller for Business and Conflict Resolution. It was also named by EGLOBALIS as one of the best global Customer and Employee books for 2020-2021. Scott’s most recent book, **Living The Five Skills of Tolerance: A User’s Manual For Today’s World**, is also a #1 Best Seller in 13 categories, including Business Leadership, Educational Leadership, Minority Studies, Organizational Change, Religious Intolerance and Race Relations.

Scott’s **MASTER HR TOOL KIT SUBSCRIPTION** is a favorite for anyone wanting to learn Employment Law and run an HR Department.

Scott has been named one of Business First’s 20 People To Know In HR, CEO Magazine’s 2008 Human Resources “Superstar,” a Nationally Certified Emotional Intelligence Instructor and a SHRM National Diversity Conference Presenter in 2003, 2006, 2007, 2008 and 2012. Scott has also received the Human Resource Association of Central Ohio’s Linda Kerns Award for Outstanding Creativity in the Field of HR Management and the Ohio State Human Resource Council’s David Prize for Creativity in HR Management.

Scott’s academic background and awards include Capital University College of Law (Class Valedictorian (1st out of 233) and Summa Cum Laude), Master of Labor & Human Resources and B.A. in Organizational Communication from The Ohio State University.

For more information on Scott, just go to www.scottwarrick.com.

