

# “Understanding The ‘Big Five Skills’ & Increasing Your Emotional Intelligence”

by

*Scott Warrick, JD, MLHR, SPHR*

*Human Resource Consulting, Employment Law & Training Services*  
(614) 367-0842: Office ♣ (614) 738-8317: Cell

[www.scottwarrick.com](http://www.scottwarrick.com)

- Why is the success of all your programs ... **TEAMBUILDING, CUSTOMER SERVICE, UNION AVOIDANCE**, and so on based upon your level of **EMOTIONAL INTELLIGENCE**?
- What exactly are these “**BIG FIVE**” skills ... and their various sub-factors ... that build **EMOTIONAL INTELLIGENCE** ... and ultimately determines up to 80% of your personal and career success?
- Why are **EMOTIONALLY INTELLIGENT** people many times more effective than others ... and **HOW CAN YOU DO IT TOO**?
- What roles do “**EGO**” and “**EMOTION**” play in your **EMOTIONAL INTELLIGENCE**?
- What **SPECIFIC STRATEGIES** can you adopt to build your **EMOTIONAL INTELLIGENCE SKILLS**?
- What is the “**Bar-On Emotional Intelligence Assessment**” and how can it tell you **SPECIFICALLY** where you need to improve ... **AND HOW TO DO IT**?
- What **ONLINE COMPUTER PROGRAMS** can build these skills immediately?
- What is the Emotional Intelligence level of **YOUR ORGANIZATION**?

...and **MUCH, MUCH** more...

Join Scott as he outlines for you specifically what constitutes **EMOTIONAL INTELLIGENCE** and why these skills are is absolutely critical to your personal and organizational success and health ... and how you can do it too! Scott will not only outline these processes for you in his own unique, practical, entertaining and humorous style, but he will show you how to use this information **IMMEDIATELY!**



## **Scott Warrick, JD, MLHR, SPHR**

**Human Resource Consulting and Employment Law Services  
(614) 367-0842 Office ♣ (614) 738-8317 Cell ♣ (614) 367-1044 FAX**

**[www.scottwarrick.com](http://www.scottwarrick.com)**

*CEO Magazine's 2008 Human Resources "Superstar"*

*Nationally Certified Emotional Intelligence Instructor*

**2008, 2007, 2006 and 2003 SHRM National Diversity Conference Presenter**

- ❖ **PREVENTING Employee Problems from happening and**
- ❖ **Training Managers and Employees ON-SITE in over 40 topics and**

Scott travels the country presenting his revolutionary "**Tolerance, Emotional Intelligence & Diversity for White Guys ... And Other Human Beings,**" which focuses on the **BASIC SKILLS** needed to combat workplace bullying and harassment. Scott's program teaches the importance of becoming an Emotionally Intelligent Communicator, which leads to a more tolerant workforce between managers and employees, men and women, odd people and "more odd" people and so on.

Scott's clients include the Ohio Department of Administrative Services, The Ohio State University, Area Agency on Aging, Skyline Chili, The Ohio Supreme Court, Heinz Frozen Foods, Boeing, Honeywell, International Truck & Engine, MTD Products (Cub Cadet, Troy-Bilt & Bolens Lawn Products), Honda of North America, Utah State Workforce Development, etc.

Scott's academic background and awards include:

- Masters degree in Labor and Human Resources: The Ohio State University
- Capital University College of Law (Class Valedictorian (1st out of 233))
- The Human Resource Association of Central Ohio's Linda Kerns Award for Outstanding Creativity in the Field of Human Resource Management and the Ohio State Human Resource Council's David Prize for Creativity in Human Resource Management

***Solving Employee Problems BEFORE They Happen!***