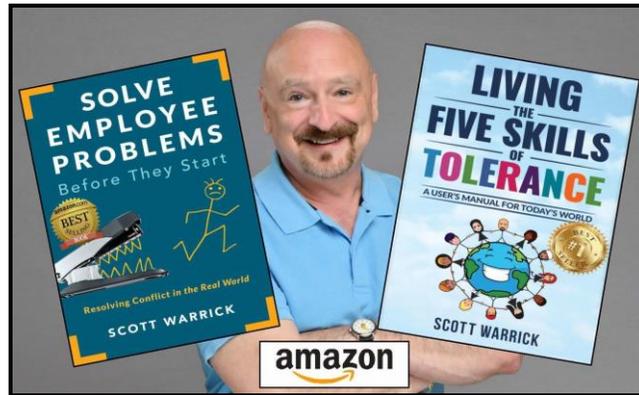


# *Living The Five Skills of Tolerance: A User's Manual For Today's World*



*(From Scott's #1 Best-Selling Book)*

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Are you ready for a fresh and practical look at Diversity and Tolerance that does **NOT**:

- **Alienate or blame anyone for the same faults all humans have,**
- **That will direct your “behaviors” and NOT your “beliefs” and**
- **That will give you the core skills we all need to survive in today’s instant digital world?**

Then let Scott show you how to use his **FIVE SKILLS OF TOLERANCE** to build a truly inclusive culture of trust in our workplaces. Scott will show you exactly what to do to reach these goals in his own direct, practical and entertaining style so you can start using these skills **IMMEDIATELY!**

What **ARE** These Five Skills of Tolerance?

1. **Emotional Intelligence Is REQUIRED!**
2. **Overcome Your Subconscious Brain & Resolve Conflict (*EPR*)**
3. **Identify & Stop Bullying**
4. **Understanding Real Differences vs. Stereotypes**
5. **Don't Be An ENABLER!**

## BULLET POINT DESCRIPTIONS

- Why does this program fulfill the new harassment requirements established by the **EEOC** ... as well as building your culture of **TRUST**?
- Why are these “**FIVE SKILLS OF TOLERANCE**” critical for any organization to thrive, as well as for your own happiness as a human?
- Why do so many white males still feel alienated whenever they hear a program on Diversity, Inclusion or Tolerance ... and how can you **INCLUDE EVERYONE**?
- What is the difference between a **SKILL-BASED** Tolerance Program and the traditional **CULTURALLY-BASED** Tolerance Program?
- How do you build a culture of **TRUST**?
- What is **BYSTANDER INTERVENTION** and why is it so critical to maintaining a “**SAFE**” workplace?
- How should you define “**TOLERANCE**”?
- Why should you **NEVER** require your employees to be “**ACCEPTING**” of each other?
- What is the difference between “**DIVERSITY**” and “**TOLERANCE**”?
- Why does **EMOTIONAL INTELLIGENCE** play such a critical role in being a tolerant person?
- What is the difference between “**BULLYING**” and “**HARASSMENT**”?
- What are the **THREE TYPES** of **INTOLERANT WORKPLACE BULLIES** ... and what do you **DO ABOUT THEM**?
- How did a lack of **TOLERANCE** cause NASA to kill 14 astronauts?
- Are we humans **WIRED** to be **BIGOTS**?
- Why did CBS report that the “Subconscious Bias” programs across this country for police officers are failing miserably and actually do more **HARM THAN GOOD**?
- What is “**CONFIRMATION BIAS**” and “**SUBCONSCIOUS BIGOTRY**” ... and how do we literally **REWIRE** our brains to overcome it?
- How can you distinguish between “**STEREOTYPES**” and the “**REAL DIFFERENCES**” that exist between us?
- How do you deal with **HYPERSENSITIVE PEOPLE**?
- How does the **U.S. SUPREME COURT** define “**HYPERSENSITIVITY**”?
- How can you **SPOT** bigotry **INSTANTLY**?
- What is the **ONLY QUESTION** any organization needs to **ASK ITS EMPLOYEES** to define its employee culture?

...and **MUCH, MUCH** more...

Join Scott as he shows you how to build a truly diverse and inclusive culture of trust by using these **FIVE SKILLS OF TOLERANCE**, which are vital to everyone’s success and health. Scott will not only outline these processes for you in his own unique, practical and entertaining style, but he will show you how to use this information **IMMEDIATELY!**

## **Learning Points**

In this session, you will learn ...

- How to build a true culture of **TRUST** for **EVERYBODY**,
- How to build a **SAFE and TOLERANT** environment without alienating or blaming any single group of people and
- How to use the **MOST CRITICAL SKILLS** we all need to survive in today's diverse and digital world.

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Scott Warrick, JD, MLHR, CEQC, SHRM-SCP ([www.scottwarrick.com](http://www.scottwarrick.com)) is a two-time best-selling author, a national professional speaker, a practicing Employment Law Attorney and a Human Resource Professional with 40 years of hands-on experience. Scott uses his unique background to help organizations get where they want to go, which includes coaching and training managers and employees in his own unique, practical and entertaining style.

**Scott Trains Managers & Employees ON-SITE in over 50 topics,** all of which can be customized **FOR YOU!** Scott travels the country presenting seminars on such topics as Employment Law, Conflict Resolution, Leadership and Tolerance, to mention a few.

***LET SCOTT DESIGN A PROGRAM FOR YOU!***

Scott combines the areas of law and human resources to help organizations in “Solving Employee Problems **BEFORE** They Start.” Scott’s goal is **NOT** to win lawsuits. Instead, Scott’s goal is to **PREVENT THEM** while improving **EMPLOYEE MORALE**.

Scott’s first book, **Solve Employee Problems Before They Start: Resolving Conflict in the Real World**, is a #1 Best Seller for Business and Conflict Resolution on Amazon. It was also named by EGLOBALIS as one of the best global Customer and Employee books for 2020-2021. Scott’s most recent book, **Living The Five Skills of Tolerance: A User’s Manual For Today’s World**, is also a #1 Best Seller in 13 categories on Amazon, including Business Leadership, Minority Studies, Organizational Change, Management, Religious Intolerance, Race Relations and Workplace Culture, to mention a few.

Scott’s **MASTER HR TOOL KIT SUBSCRIPTION** is a favorite for anyone wanting to learn Employment Law and run an HR Department.

Scott has been named one of Business First’s 20 People To Know In HR, CEO Magazine’s 2008 Human Resources “Superstar,” a Nationally Certified Emotional Quotient Counsellor (CEQC) and a SHRM National Diversity Conference Presenter in 2003, 2006, 2007, 2008, 2010 and 2012. Scott has also received the Human Resource Association of Central Ohio’s Linda Kerns Award for Outstanding Creativity in the Field of HR Management and the Ohio State Human Resource Council’s David Prize for Creativity in HR Management.

Scott’s academic background and awards include Capital University College of Law (Class Valedictorian (1st out of 233) and Summa Cum Laude), Master of Labor & Human Resources and B.A. in Organizational Communication from The Ohio State University.

**For more information on Scott, just go to [www.scottwarrick.com](http://www.scottwarrick.com).**

